

6—REPAIRS TO YOUR HOME

REPAIRS YOU ARE RESPONSIBLE FOR

Please see below, a list of repairs etc that resident's are responsible for. While the Association wants to provide a service to our residents, it is important that residents pay for repairs they are responsible for.

As agreed by the Tenant's Audit Panel (TAP), please see below the minimum cost for works, should you want the Association to carry out the works on your behalf.

As shown, you would be required to pay at least 50% of this cost to the Association before we would attend to carry out any repairs.

RECHARGEABLE REPAIR	MINIMUM COST	50% OF MINIMUM COST
LOST KEYS	£100	£50.00
BOARDING UP AND GLAZING	£60.00	£30.00
BLOCKED TOILETS	£50.00	£25.00
BLOCKED WASH HAND BASIN	£50.00	£25.00
TOILET SEATS	£40.00	£20.00
REPLACING LOST BATH, SINK AND WASH HAND BASIN PLUGS	£25.00	£12.50
FAILING TO KEEP TO AGREED APPOINTMENTS	£10.00	£5.00
LEAKS DUE TO BAD CONNECTIONS OF APPLIANCES SUCH AS WASHING MACHINES	EMERGENCY WORKS – COST TO BE ALLOCATED AFTER REPAIRS CARRIED OUT	
LEAKS DUE TO TAPS LEFT ON	EMERGENCY WORKS – COST TO BE ALLOCATED AFTER REPAIRS CARRIED OUT	
DAMAGED EXTERNAL DOORS	EMERGENCY WORKS – COST TO BE ALLOCATED AFTER REPAIRS CARRIED OUT	

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Christian Action (Enfield) Housing Association Ltd

Benedict House, 61 Island Centre Way, Enfield EN3 6GS

Telephone 01992 765900 Fax 01992 765999

Email: info@christianaction.org.uk Website: www.christianaction.org.uk

A charity incorporated as an Industrial Provident Society, reference 23577R. Registered Office as above. Registered with the Housing Corporation (LH0676). A member of the National Housing Federation



Tenant Information Pack -

Repairs to your home

Update June 2007

Since issuing our Christian Action's Tenant Information Pack, some of our policies and procedures have been revised, this leaflet updates the Information Pack and should be kept with it.

Updated sections of the Tenant Information Pack will be issued later this year. In the meantime, please keep this leaflet with your pack.